



# HANDA Rehabilitation & Welfare Association

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website:



## 1 NEEDS ASSESSMENT 1 OVERVIEW

### The Voices from The People

#### Methods:

- Moderated Focus Group Discussions led by persons affected by Hansen's disease.
- Community-based participatory surveys.

#### Reach Summary:

- Total reached: 469 people
- Women: 337 / Children: 0 / Teenagers: 0 / Older people: 450
- 100% from rural villages

## 2 PHYSICAL AND MENTAL HEALTH RIGHTS FINDINGS

#### Key Results:

- Significant aging, 93.4% aged 60+.
- The caregiver ratio is 1(caregiver):12(People suffer from loss of self-care ability)
- 55% people receive fewer than 4 times visit from their family per year.
- 75% of the villages receive fewer than five social visits per year.



## 3 HUMAN RIGHTS & DISCRIMINATION FINDINGS

#### Key Results:

- In the scope of their daily activities, they seldom experience social discrimination.
- Meanwhile, 31% still worry about potential discrimination, likely linked to self-stigma.



## 4 LESSONS & SOLUTIONS

#### Lessons for the World:

- When aging, the shortage of caregivers for the People suffer from loss of self-care ability is a major issue.
- Though societal discrimination decreases, inner self-stigma persists.

#### Recommendations:

- Villagers helping each other is a stopgap measure to address the shortage of caregivers.
- Increasing personal income, maintaining good physical health, and having strong family support are key to boosting self-confidence.



## 5 ORGANIZATIONAL NEEDS ASSESSMENT

#### Methods Used:

- Group discussion
- Interviews

#### Participants:

- 14 Board members
- 5 long term individual supporters
- 2 senior volunteers
- 3 consultants (from the media, business, and legal sectors respectively)



## 6 GAPS & OPPORTUNITIES

- Aging target population, declining in numbers, reduced project impact and scalability
- Public trust in charitable organizations is generally low and awareness of NGO remains limited
- Post-pandemic impact reduced public willingness to participate in charitable causes
- Difficulty outreaching to potential corporate partners, struggles to establish sustainable partnerships
- Lack of experienced marketing & outreach personnel, slow growth in monthly donor numbers
- Growing needs for standardized project management training for NGOs
- In addition to Hansen's disease community, significant needs for rehabilitation services among people with disabilities in the community
- Government policy: increasing focus on vulnerable groups

## 7 Capacity Building Programs Recommendations

- Enhance organizational transparency in operations (timely financial disclosure, project progress reports showcase the outcomes and beneficiary's impact )
- Strengthen public engagement (leverage social media platforms)
- Develop customized charity initiatives tailored to corporations' CSR objectives and brand positioning
- Establish a sincere, transparent management system for monthly donors
- Learn the best practices from other NGOs specifically on the promotion and management of monthly donation

## 8 WISHLIST BEFORE NEXT ILC

- Hansen's disease villages with a very small number of residents are merged into other villages that have well-equipped facilities and sufficient medical resources.
- People affected by Hansen's disease enjoy a secure, supported and joyful old age.
- HANDA has become a top performer in exporting project management expertise in the public welfare sector.
- The number of people joining HANDA's monthly donation program has been increasing by 30% annually.
- Established long-term partnerships with five corporates/enterprises